

MGM



Speakers Bureau

Empowering and Motivating You to Succeed!

Julie Crayne's Profile

Travels from: Kernersville, NC, US



Born in Essex, UK, Julie is a former Nurse and went on to obtain a Teaching degree to combine her love of Health Care with Teaching. She had her own business in the North East of England, training in Health and Safety and Health Care subjects, in addition to being a visiting lecturer at Longlands College and consulting on a Youth Opportunity program.

She has been fortunate to teach English in China and help out 1 morning a week in a Chinese State orphanage. She was a Justice of the Peace in Teesside and gave talks relating to Adoption.

Julie has travelled extensively around the world. Her global experiences sparked her interest in Good Customer Service Practices, which has since become a passion for her. "I truly believe that everyone can make a difference in someone's life and we should strive to be the best we can be." "I like to say: Good Customer Service is all about Passion, Loving what you do and Caring about the people around you!"

She is the owner of Southend Training Services in Kernersville, NC.

For Further Information or to Book
CONTACT:

336.775.9622

info@mgmspeakersbureau.com

Specialties:

Great Customer Service Practices; How to succeed in Business; Business Etiquette (from an English perspective)

Topics include:

"Good Customer Service is a Business Essential"

Good Customer Service is crucial for any business to succeed.

Attendees will understand:

- The importance of good customer service
- Facts
- Attitude
- Golden Rules

"Professional Image from an English Perspective"

What is required for an accomplished Professional Image?

Attendees will understand:

- The look for that first image
- Your attitude sends messages
- How to project confidence

Please Call for Fees

Testimonial:

Eager to learn more about the proper way to handle customer inquiries, complaints and questions, we were excited to hear of your training session on customer service held at the Kernersville YMCA. We are pleased at the positive effect this training had on our store manager and hope the things she learned can be passed down to the other employees. We both were very appreciative of the opportunity.

Lynne Garms, Executive Director
Next Step Ministries, Inc.

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